

Stansted Airport Guide

Stansted Airport is London's third biggest airport, but it can be quick and easy to travel through. Most of the flights are from EU destinations so passport queues are relatively short apart from at peak times. Times from the airplane to your Airport Lynx transfer can range from 40 -50 minutes.

Once you leave the plane head towards passport control, which will be clearly signposted on your arrival.

There are two separate queues as follows:

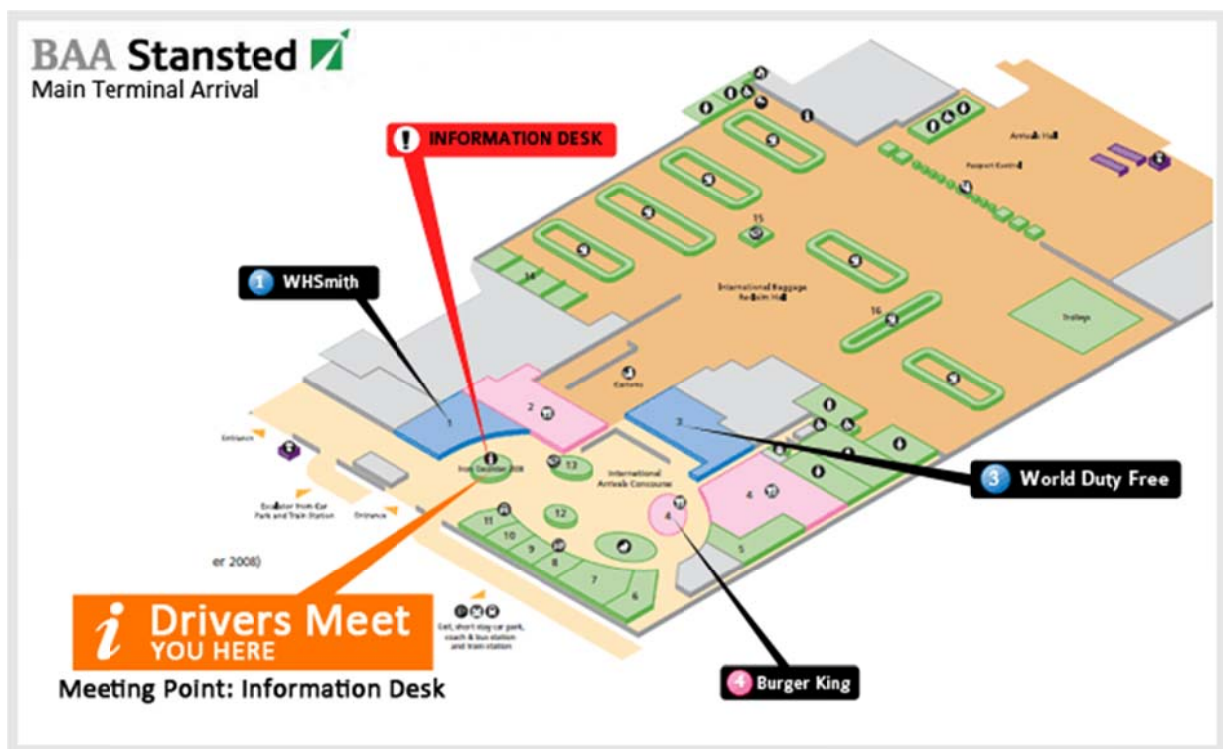
- One for European Union (EU)*, European Economic Area (EEA), British nationals and Swiss nationals.
- And a second for all other nationalities.

At the passport desk a Border Force officer will ask to see your passport or travel document and any supporting documentation necessary for your visit. Please remember that your passport must not expire during your visit to the United Kingdom. For full details on entry requirements into the United Kingdom, please visit the [Border Force website](#).

You can use the e-passport gates if you are a passport holder of a country in the European Economic Area (EEA) - including the UK - or Switzerland; and if you have the EEA chip logo on your passport.

After passport control, follow the arrivals signs to the baggage reclaim area and check the information screens to find the correct carousel.

Baggage trolleys are provided in the reclaim hall and other key areas around the terminal building – please help yourself if you require one. To obtain a trolley you will need a £1, €1 or \$0.25 coin, which is refunded when the trolley is returned. There are change machines in the international and domestic baggage reclaim halls, on the terminal forecourt and in the coach station.



Once you leave the baggage collection area after a short walk past the duty free shop you will enter the arrivals hall, once there metal rails will guide you forward into the centre of the hall. You will pass the Costa coffee shop seating and then the Moneycorp bureaux de change on your right and the arrivals notice board on your left. Directly in front of you will see the Stansted Express office and the Airport Taxi desk with the words TAXI written in large letters. To the right of this sign is the information point,



Your Airport Lynx chauffeur will be waiting for you in front of the information point which is located directly in front of WH Smiths newsagents. He will be holding a board similar to the one below with your name on it (some account customers will have their own corporate logo instead).



Domestic flights arrive into a different part of the Airport terminal, if you are arriving off a flight from Belfast, Edinburgh, Glasgow, Newcastle or Newquay then you will arrive into this part of the airport and our driver will be waiting for you outside Café Modena which will be directly in front of you.

Once you have met we will assist you with your baggage on the walk to the short term car park, if you need anything from the shops or restaurants before you depart please tell your driver we will be very happy to wait or get them for you.

If you cannot see your chauffeur please call us straight away on 01223 440040 or 07725998769 if out of office hours.

This guide is constantly updating, if you feel something is missing or needs changing please let us know.